



Backwell School

An Ofsted Outstanding School
A National Teaching School

Station Road, Backwell,

Bristol BS48 3BX

Tel: 01275 463371

mailbox@backwellschool.net

www.backwellschool.net

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Dear Parent/Carer

Backwell School Parents' Portal

I am writing to inform you of some exciting changes to our Parents' Portal (the secure area of our website that you can use to access information about your child).

The changes are:

- A new address – to access the portal you will need to enter or bookmark the following address: <https://froglearn.backwellschool.net>
- A new look – we have redesigned the portal so that it now works on tablet and mobile devices.
- A companion app – search for “My Frog” in the app store and use the website address <https://froglearn.backwellschool.net>
- Password reset facility – there is now a “forgotten password” facility at the bottom of the log on page. This will send your username and a password reset link to the email address you have registered with us at the school should you forget your log on details. Please contact the school in the usual way if you need to change or amend your email address.
- Home learning assignments – details of the home learning set by teachers will be available to view on the Portal, with all subjects using this platform from Term 2. You will be able to see full details of the task, deadline and whether your child has completed their assignment(s). Where feedback has been added (this will not be the case for all home learning assignments) you, and your child, will also be able to read this online. Your child has access to our online home learning platform through Frog using their school username and password.

I am pleased to say that you can access the new portal from today! To activate your account please visit the Frog homepage (<https://froglearn.backwellschool.net>) and click on the ‘forgotten password’ link. Enter the email address you provided us with (this is the email address upon which you will receive our weekly email home) into the box and press the submit button. You should then receive your username and a link to create a new password.

I recommend the first thing you do after logging into the new Parents' Portal is to watch the series of videos and read the FAQs on the Home Learning Guide. This can be accessed via the resources tab at the top of the home page.

We hope that you find the new and improved Portal helpful and easy to use.

Kind regards

Mr P Conkie
Deputy Headteacher